

1 Year Standard Warranty Certificate

For inverter models:

- **Conversol 1kW, 1.5kW, 3kW, 5kW, 7.2kW, 8kW;**
- **Voltasol Hybrid 5kW PLUS, 5.5kW, 10kW, 15kW;**
- **Elios 3kW, 3.6kW, 4.2kW, 5Kw, 7Kw, 15kW;**
- **Nero 2.2kW, 7.5kW, 11kW;**
- **SCC-MPPT Battery Chargers 300W, 600W, 3kW;**

1. Warranted Products

- 1.1. This manufacturer's warranty applies to the grid-tie, hybrid, and off-grid inverter models mentioned below:
- Conversol 1kW, 1.5kW, 3kW, 5kW, 7.2Kw, 8kW;
 - Voltasol Hybrid 5kW PLUS, 5.5kW, 10kW, 15kW;
 - Elios 3kW, 3.6kW, 4.2kW, 5Kw, 7kw, 15kw;
 - Nero 2.2kW, 7.5kW, 11kW;
 - SCC-MPPT Battery Chargers 300W, 600W, 3kW;
- 1.2. The warranty is valid only for inverters purchased as new units from Voltacon UK LTD or from a wholesaler, retailer or specialist installation company authorized by Voltacon UK LTD. Such evidence is regarded as given when Voltacon UK Ltd is provided with the original purchase invoice showing the original serial number of the inverter as assigned by Voltacon UK Ltd and this document.

1. Beneficiaries from this manufacturer's warranty

- 2.1 Voltacon UK LTD grants this manufacturer's warranty only to users who:
- have purchased a Warranted Product as defined above **and**
 - have provided proof of this purchase as requested above **and**
 - are the actual users ('Warranted Users') of the Warranted Product.
- 2.2 Traders of any kind and trade level do not gain, under this manufacturer's warranty, any rights or claims against Voltacon UK Ltd.

2. Coverage of the manufacturer's warranty

3.1. The manufacturer's warranty grants the warranted user warranty rights vis-à-vis the manufacturer of the warranted product. Warranty rights vis-à-vis the respective vendor and statutory product liability rights are unaffected by the manufacturer's warranty.

3. Period and assertion of the manufacturer's warranty

- 4.1. The warranty period for which the present warranty Certificate is valid is 1 year from the date of purchase.
- 4.2. The manufacturer's warranty applies to defects of the warranted products which demonstrably occur between the beginning of the 1st and the end of the twelve (12th) month after starting date of the warranty of the warranted product at the warranted user's premises (warranty period).
This warranty period ends not later than 12 months after the manufacturing date of the warranted product, as stated on the type plate of the warranted product. The costs for 5 years warranty is not incorporated in the product price.

For warranted products repaired or replaced by Voltacon UK LTD, the manufacturer's warranty expires with the end of the original warranty period. Legal and/or contractual warranty claims of any kind, which arise during a statutory or contractual warranty period, cannot be derived from this manufacturer's warranty. Any claims based on the manufacturer's warranty must be asserted in writing by the warranted user to Voltacon UK LTD within the warranty period. Such warranty claims can be submitted through an authorized specialist retailer, wholesaler or specialist installation

company, or through the local Voltacon UK LTD service identities. A warranty claim will only be processed upon submitting the customer and site details including the material number and serial number of the defective equipment.

4. Rights under the manufacturer's warranty – Damage and costs not covered

If a defect of the warranted product occurs during the warranty period and if Voltacon UK LTD is responsible for this defect and if this defect impairs or reduces the feed power of the warranted product to a significant extent, Voltacon UK LTD will choose to carry out either free-of-charge repairs, free-of-charge replacement of the warranted products with a product of at least the same feed power rating or redeem the remaining warranty period (so called buy-out).

Such repairs or replacement will be carried out by the Voltacon UK LTD factory, Voltacon UK LTD service identities or Voltacon UK LTD authorized Service Resellers. Transport to Voltacon UK LTD must be in the original packaging or other packaging that is at least of the same quality as the original packaging. In all cases transportation cost is not included in the warranty and is at cost of the owner of the inverter. If the warranted user requests repair or replacement at a site other than the Voltacon UK LTD factory, Voltacon UK LTD can agree to this request. In this case, however, the warranted user will bear any travel costs and additional labor costs according to Voltacon UK LTD standard rates.

Any claims from this manufacturer's warranty beyond free-of-charge repair or free-of-charge replacement are excluded, especially (but not limited to) any claims on compensation for defect-related capital damage, e.g. loss of profit including compensation for loss of power fed into the grid, costs of installation and de-installation and costs of fault diagnosis.

If no defect is found in the warranted product sent in for repair or replacement, or if there is no claim based on the manufacturer's warranty for any other reason, Voltacon UK LTD can demand from the warranted user an administration fee (flat rate per product). Warranted user will forfeit its rights to the warranted product if those costs and the transport costs are not paid within one month of the notification thereof. Any claims based on this manufacturer's warranty expire 3 months after occurrence of the fault and claim should be then within 1 months after the end of the warranty period.

5. Exclusion cases

Any claims of the warranted user are excluded in the following cases:

- Improper use and inadequately protected. If the inverter does not have Surge Protection Devices (SPD) installed externally.
- Unprofessional or incorrect installation, installation not complying to standards, or installation not following the installation instructions or advisories provided by Voltacon UK LTD.
- Unprofessional or incorrect operation and use, or operation and use against the operating advisories or instructions provided by Voltacon UK LTD.
- Operation with defective protective systems.
- Any unauthorized modifications or repairs.
- Use of replacement parts and accessories non-compliant with the original Voltacon UK LTD specifications.
- Failure to perform continuous maintenance according to the maintenance instructions and advisories provided by Voltacon UK LTD.
- Failure to make possible maintenance work to be carried out by Voltacon UK LTD.
- Installation of a photovoltaic system with more than 6 (six) inverters of the Voltasol and Conversol range.

- Functional impairment or breakdown due to ageing and wear of Voltacon UK LTD inverter parts or components not relevant to power feeding.
- Removal, damage or destruction of the sealing or the type plate installed by Voltacon UK LTD.
- Foreign-body influence and force majeure.
- Non-compliance with applicable safety regulations.
- Transport damage. Lightning damage.
- Corroded (caused by humidity) electronic and metallic parts inside or on the surface of the inverter

6. Operation of large-scale systems

If a warranted user sets up a photovoltaic system with more than 6 Voltasol/Conversol inverters, and if same warranted user purchases an extended warranty, the warranted user is obliged to fit the system, for maintenance purposes, with a Data Control Pro. As stipulated in paragraph 8 this means connecting the WEBOX to the Internet in order to allow Voltacon UK LTD to access the system data via the Internet on a case-to-case basis.

Technical details and requirements are given in the valid Instruction manual of the WEBOX. Voltacon UK LTD undertakes to use the data extracted through above mentioned data access only for internal product monitoring and development purposes and not to pass or make accessible these data to third parties without prior written consent from the respective warranted user. The above data call-up by Voltacon UK LTD does not result in any legal claim of the warranted user to have these data evaluated or to be informed about the result of an evaluation.

7. Portability of the warranty

This warranty agreement and the rights that result from it can only be transferred from a warranted user to a third party with advance written approval by Voltacon UK LTD. The warranty expires automatically when the warranted products are removed from the original installation and operation site and installed at a different location.

8. General provisions

Claims by the warranted user based on this manufacturer's warranty can only be transferred to third parties with prior written consent of Voltacon UK LTD. Should any clause of this manufacturer's warranty be or become void, all other stipulations of the manufacturer's warranty remain in force. In place of the clause that is or has become void, a valid clause is automatically regarded as agreed. The replacement clause will be as close as possible to the voided clause in its economic substance. The same rule applies to any missing clause in this agreement. This manufacturer's warranty is subject only to the law of United Kingdom excluding the stipulations of Private International Law and the UN Convention on the International Sale of Goods. The exclusive place of jurisdiction in case of any conflict arising from, or in connection with this manufacturer's warranty, is Coventry, West Midlands, United Kingdom.

9. Extended Warranty (3 and 5 years)

If the buyer/resellers required an extended 3 or 5 year warranty, they have to contact by email the head office of VOLTACON. Email: info@voltacon.com